

W-02353A-10-0242



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 87680

Date: 7/1/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Walt and Gail Woodrow

Account Name: Walt and Gail Woodrow

Home:

Street:

Work:

City: Florence

CBR:

State: AZ Zip: 85132

is:

Utility Company: Park Water Company, Inc.

Division: Water

Contact Name: Patricia O'Connor

Contact Phone:

Nature of Complaint:

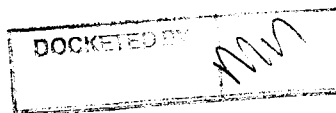
***** W-02353A-10-0242 *****

Customer sent the following -

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

JUL - 1 2010



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 JUL - 1 P 12:35

RECEIVED

To Whom it May Concern,

We are writing in response to Park Water Company's application for a rate increase.

We were levied with a \$12.00 /month increase a year ago. We were under the assumption this was partly to be used for upgrading the water system. As far as we can tell, nothing has been done to the water system.

We are against any increase in rates until we see the proposed improvements completed.

As we have stated in the past, Park Water does not communicate with their customers. If we write to ask questions we get no response.

Again we want to see the improvements completed before we see an increase to cover the cost.

Sincerely,

Walt and Gail Woodrow
End of Complaint

ARIZONA CORPORATION COMMISSION

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Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 7/1/2010

Opinion No. 2010 - 87680
